

# Helpdesk

- [Welcome to the L3S Helpdesk](#)

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After login with your *L3S Login* credentials using the login button in the top right corner, you will find useful documentation around your everyday L3S experience. The documentation is organized in books and books on similar topics are further put on the same shelf.

To request **IT Support** for the following standard requests please use the [L3S Registration Service](#)

- account
- alias / mailing list
- alumni
- cluster / server access
- event
- project group
- publish project on the L3S website
- publish Gitlab repository on Github
- storage
- vps
- website

For other support requests please create a [GLPI Ticket](#) <-- **preferred**.

If you cannot create a ticket, you can also send us an email to [support@L3S.de](mailto:support@L3S.de) <-- **emergency**.

The IT Support is in the office between 9 am and 5 pm on normal working days.

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